

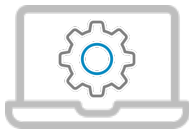
Grid4 SmartCOMM® MANAGED IT SOLUTIONS

Solving technology challenges with innovative solutions.

Grid4 provides businesses proven technology expertise across every phase of the IT lifecycle, including strategy, implementation and ongoing management and support.



WE MAKE IT WORK



FOCUS ON YOUR CORE BUSINESS

Outsourcing the daily management activities of your IT environment and infrastructure means you can focus on core competencies and business goals, **we handle it all.**

FLEXIBILITY

Scale your IT environment as you grow, and combine various technologies to support varying workload and performance requirements.

INCREASED UPTIME

Proactive, 24/7 monitoring detects and solves issues before they become a problem that slows you down.

OPERATE SMARTER

Make educated decisions about your technology. With Grid4's Managed IT services you'll always understand what's happening in your environment and the expected business impact of opportunities we identify to increase performance.

“Grid4 is a Trusted Michigan
Technology Partner, Providing Reliable
Service and Savings for their
Customers.”

INCREASED SUPPORT

Grid4 Managed IT is your single source technology services provider. Our engineers offer Tier 1 Support and can escalate tickets on your behalf with third parties like Microsoft or Cisco, fully resolving any technical challenges that arise.

ENSURING NETWORK SECURITY

Rest assured your systems are safe from malicious attacks with proactive Grid4 multi-layered protections, Firewall management, and more in the event of an emergency. We'll monitor and administrate your security to eliminate risks from outside threats.

SAFE & SECURE STORAGE

Outages whether power or Internet service can cripple a network, your data is backed up in the event of such an emergency. Grid4 offers options such as off-premise colocation, or cloud storage to meet your disaster recovery plan.

WE HANDLE IT ALL



Grid4 Managed IT Solutions

HELP DESK

- Remote Monitoring Management
- Local / Michigan-based Support
- Guaranteed Service Levels
- Client Portal
- Help Desk Tracking
- User Updated Service Tickets

CLOUD

- Managed Cloud Services
- Hosted Private Cloud
- Recovery as a Service

STORAGE

- On Premise
- Off Premise / Colocation
- Cloud Back Up

STRATEGY & PLANNING

- Network & System Design
- Assessments
- Cloud Migration Roadmap
- Virtual CIO (VCIO)
- Analysis / Process Improvements
- Proactive IT Management
- Vendor Management
- User Technology Training
- Quarterly Business Review
- Annual Technology Budgeting
- Predictive Costs

INFRASTRUCTURE

- Procurement
- Vendor Management
- Cabling / Routers / Switches
- Phone Systems
- Physical and Cloud Connectivity

SECURITY

- Risk Assessments
- Policy and process development
- Sustaining effective oversight
- Security controls
- Security Training / Awareness
- Multi-layered Protection
- Firewall Management
- Internal vulnerability assessment

Technology Partners



Grid4 SmartCOMM® Business Solutions



Cloud Phone System

A future-proof alternative to on-premise phone systems. Grid4 has been delivering cloud phone system solutions to businesses since 2007. Communicate smarter with more ease and flexibility, maximizing productivity and performance.



IP Voice (VoIP)

Grid4 has over 20 years of experience delivering the highest quality SIP and PRI VoIP solutions via a carrier grade softswitch and network.



MPLS IP-VPN

Connect your employees at multiple locations on a dedicated and reliable private network.



SD-WAN

Maximize your uptime by utilizing multiple Internet connections, while lowering operational costs and efficiently monitoring bandwidth usage for single or multi-site deployments.



Dedicated Internet Access

As a true carrier, Grid4's interconnected network leverages multiple tier-1 networks across the globe to deliver high-speed Internet access solutions.

Smart Customers Trusting Smarter Communications



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