

MaX UC

SmartCOMM® Cloud Phone System

Use integrated app technology to take control of your customer experience. Empower your users to leverage the features of Grid4's Cloud Phone System from any device whether in the office or working remotely.

MaX UC is a fully featured desktop and mobile app that transforms your traditional desk phone into a cloud-based app experience enabling your team to make and take phone calls, instant messages (IM), or video calls from any Internet connected device.

Integrated presence capabilities allow users to see the real-time status of coworkers – available, offline, on the phone, or in a meeting.







MaX UC also integrates with Outlook so that click-to-dial and IM can be integrated easily into email as well as CRM applications and business productivity tools.





MaX UC is fully integrated into Grid4's advanced IP network and provides reliable performance with 24/7 support. Your sensitive company and personal information is safeguarded with our industry standard security and privacy measures.

When team members are able to work from anywhere, MaX UC becomes a critical part of your business continuity strategy.



FEATURES

-  **Softphone App** - Make calls from 4G/5G or Wi-Fi connections
-  **Instant Messaging**
-  **Seamlessly Move Calls Between Devices**
-  **Mid-Call Features** - transfer, park, hold, etc.
-  **Contact Integration**
-  **Visual Voicemail**

-  **Video Calling**
-  **Mobile-Compatible** with iOS and Android Operating Systems
-  **Desktop/Laptop-Compatible** with Windows and Apple OS-X
-  **Call Recording**