

SmartCOMM™ Hosted IP Complete

Highlights and Features

System Highlights

Auto Attendant with Dial-by-Name Directory

Create recorded greetings with menu options to transfer callers to persons, departments, a directory or location information.

Music On Hold

Custom announcements to promote your business or music while callers hold.

Short Dial Codes

Universal 3 to 4 digit codes to simplify commonly called telephone numbers.

Web Administration

Manage the Auto Attendant, Music On Hold and Users from any web browser.

Multi-Line Hunt Groups (MLHG)

Manage incoming calls to ring lines in a particular order based on availability.

Online Audio Conferencing

Host conferences, control recording, sound and muting through an easy to use conferencing interface.

IP Extension Features

Business

Unified Messaging

Forward voicemail messages to e-mails or receive notifications via e-mail or phone.

Web Administration

Manage the Auto Attendant, Music On Hold and Users from any web browser.

User Web Portal

Control phone settings anytime, and from anywhere.

Desktop Assistant

Streamlining phone controls from your PC.

Incoming Call Manager

Manage incoming calls to ring one or multiple numbers together or in a sequence based on time of day.

Live Message Screening

Listen while a caller is leaving a voicemail, with the option to pick up the call.

Click To Dial

Make phone calls with just a click of the mouse.

Call Me Button

Create buttons which you can add to a webpage or email to allow people to call you easily.

Virtual Business

Virtual Business Extensions provide all the features of a business extension and are ideal for mobile employees who do not have the need for a desktop phone at their workstation.

Basic

Basic extensions include a direct phone number and are ideal for conference rooms, kitchens, guest phones, lounges, and other common areas.



Grid4 Communications
HOSTED IP COMPLETE