



About Grid4

Grid4 Communications, Inc. is a privately held, facilities-based, IP Communications service provider headquartered in Troy, MI. Grid4 provides a robust portfolio of business and carrier/wholesale IP communication services. Grid4's SmartCOMM™ suite of services include IP Voice (VoIP), SIP trunking, high-speed Internet access, advanced data networking services for multiple location businesses (MPLS-IP VPN), managed IP and security solutions (Hosted IP-PBX and hosted firewall services).

Grid4 was founded with the purpose of providing smarter, lower cost business communication services. Grid4 is a customer-centric company that enables businesses with the communication tools they need: smarter, customized packages that just make sense and a world-class customer experience that continues to impress the most demanding businesses. This simple philosophy results in solutions that enhance business productivity, reduce overall communications costs and smartly scale for future growth.

Grid4 began on September 10, 2001. Since then, the company has evolved from being a reseller of telecommunication services to a rapidly growing full service facilities-based IP communications carrier. Passion for success, curiosity, intelligence and core values collectively contribute to the unique energy that is the Grid4 Team. Grid4 continues to thrive, posting quarter over quarter, year over year growth in both revenue and net income. Grid4 was awarded "Technology Company of the Year" by Automation Alley, a leading regional consortium of technology companies and growing industries.

Grid4 Facts

Incorporated	2001
Headquarters	Troy, MI
Phone	248.244.8100
Website	www.grid4.com

Mission Statement

We aspire to be our customers' most valuable business resource and trusted relationship. Our goal is to enable success by understanding business needs, then bring to market the most productive and proven communications solutions.

Technology Company of the Year

Grid4 Communications was awarded Automation Alley's 2009 Technology Company of the Year. Automation Alley is a regional technology business association that connects over 1,000 businesses, educational institutions and government entities of Southeast Michigan. Grid4 has been a member of Automation Alley since 2001.

SmartCOMM™ IP Communication Solutions

Grid4's IP services are smarter, highly flexible, cost effective and scalable to address the needs of any size business application. Grid4's team of experts operate a network that delivers industry-leading IP and network solutions at the fastest speeds available today. Our state-of-the-art, MPLS enabled network was built from the ground up with the industry's most advanced IP technology to deliver unmatched reliability, security, and quality of service.

Grid4's SmartCOMM™ suite of services include IP voice, high-speed Internet access, managed IP technology, security solutions, and advanced data networking for multi-location businesses.

SmartCOMM™ Hosted IP Complete

- Future-proof alternative to traditional phone systems without the need for costly on-premise equipment, on-going maintenance agreements and upgrades
- Call management features including an auto attendant and hunt groups
- Unified messaging and online interface allows for mobile/virtual workforce

SmartCOMM™ MPLS IP-VPN

- A network-based Wide Area Network solution for multi-site businesses
- Allows companies to use their existing private addressing

SmartCOMM™ VoIP

- Combines both voice and Internet traffic over one dedicated high-speed connection
- Seamlessly integrates with current on-premise equipment, leveraging Grid4's pure IP network

SIP Trunking

- An IP connection that allows voice and data to be combined over a single network connection
- Allows for the dynamic bandwidth allocation of voice and data traffic allowing for full maximization of network efficiency

Fiber-Based Dedicated Internet Access

- Flexible and reliable high-speed Internet access

Our Customers

Grid4's customers range from small and medium sized businesses to multi-location and enterprises across many industries. Some of Grid4's customers include:

